

News from your Stations &

Revenue Functional Council

Sept 2013



LU Still Refuses to Discuss Ticket Office Closures

Following the publication, in the Evening Standard, of a plan to close every ticket office on the tube we wrote to the COO demanding an urgent meeting of the stations & revenue functional council.

Having refused to discuss ticket office closure plans at previous meetings we were a little surprised when an ad-hoc meeting was arranged for 5th Sept.

We needn't have been. Management came to the meeting and told us, again, that they have no plans at this stage and therefore cannot discuss the matter!

The disregard shown by LU towards its staff, your recognised trade unions and the consequences for jobs and conditions of such a plan is appalling.

The same disregard for staff was shown when LU put an advert in the traffic circular for "roving supervisors" on the Wembley Central group.

At a previous company council meeting it had been agreed that further discussions about supervisor cover on the Wembley central group should take place at ACAS. In spite of this the company just went ahead and imposed their

own arrangements.

It was agreed at our SFC meeting that these positions will not be filled until these discussions have been completed. LU has undertaken to arrange the ACAS discussions.

The question of staffing on the Wembley Central group has moved on with the threat to introduce mobile supervisors across the network. We will not accept this and are committed to defend the provision of a supervisor on every station, 24/7.

We will, of course, also defend ticket offices. We believe that passengers want more staffed ticket offices, not less. It is also essential to maintain a career path for members working on the tube. SAMF and supervisor jobs must be defended, not only for those already in the grades, but for all those CSAs and future tube-workers, who will need the jobs in years to come.

SFC reps will continue to report to branches and raise these issues with our regional officer and RMT head-office.

We must be ready to fight for these positions and to maintain staffing levels that are safe and allow station staff to provide the service that passengers need.

See over for the joint statement of RMT and TSSA stations & revenue functional reps.



RMT Stations & Revenue Functional News

Statement of SFC Staff-side to Ad-Hoc SFC 4.9.13

Management has tried to mislead the TUs for months. At every meeting of the SFC we have been told that LU has no plans for significant organisational change yet here they are; In writing for ticket office closures and in action for mobile supervisors.

Members have no confidence in LU management to conduct honest and open consultation and negotiation. Time and money wasted on farcical EJM while elected reps from TUs ignored. It seems LU is happier to consult the Evening Standard than talk to its recognised trade unions.

Our members know, and passengers consistently state, that they want more staff not less and they want better facilities to buy a ticket from a staffed ticket office.

We do not accept that cuts are justified. LU wasted billions on PPP and continues to

haemorrhage money out of LU into the pockets of private contractors.

The position of the staff side is that every station should have a rostered supervisor 24/7 and there must be no further cuts to ticket office provision. We believe that the cuts proposed by LU will put the health and safety of staff and passengers at risk and will seriously undermine our members' efforts to provide a "world class" service for passengers.

We have been forced to go to the COO to get today's meeting. It is clear to us that LU is continuing to implement major organisational change without consultation or negotiation. We do not consider today's meeting to constitute consultation or negotiation on the issues raised and we are disappointed that, once again, you have chosen not to engage with us, the elected representatives of your workforce.

We will now refer these matters to our respective TU head offices.

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