

**Problem with your ticket or Oyster? Don't know the ticket you need?
Need a refund? Not sure how the system works? Think it has treated you unfairly?
Ticket machines not working? Or don't sell the ticket you want?**

Where will you turn for help?



or



?

London Underground wants to cut ticket office opening times by around 7,500 hours. It plans to close some ticket offices altogether and leave some open for just one hour per day.

There would also be fewer staff outside the ticket office, with a 10% cut in ticket hall staffing.

Many passengers need the personal touch with your ticketing issue -
so please support our campaign against these cuts.



See overleaf for more information about these cuts, and what you can do to object.



staff = safety + security + service

London Underground plans to:

- get rid of around 800 station staff posts
- reduce ticket office opening times by around 7,500 hours
- cut essential maintenance checks on trains
- cut the number of train drivers' posts

Tube trade unions oppose these cuts.

The big majority of Londoners oppose these cuts.

Disabled people's organisations oppose these cuts.

London TravelWatch has 'severe concerns' about these cuts.

The Greater London Assembly has passed a resolution calling for these cuts to be withdrawn.

Oppose These Staffing Cuts:

- Visit our website: www.rmtplatform.org.uk/sos
- Email us: supportus@rmtlondoncalling.org.uk
- Contact your Greater London Assembly member. Names and contact details at www.london.gov.uk/who-runs-london/the-london-assembly/members. Write to them at City Hall, The Queen's Walk, London SE1 2AA.
- Contact London Underground and TfL: www.tfl.gov.uk/helpandcontact; or write to Customer Service Centre, London Underground, 55 Broadway, London SW1H 0BD
- Email Boris Johnson: mayor@london.gov.uk

Tube trade unions RMT and TSSA have tried for months to persuade London Underground to scrap these unnecessary, dangerous cuts. We have spent weeks in talks, have lobbied politicians, and have won lots of support from passengers. *But London Underground and the Mayor have not listened.*

London Underground left members of the two unions with no choice but to hold strikes and other industrial action. We have been prepared to lose money by striking because we are not prepared to see London's workers and passengers put at risk, left without help, or have vital services withdrawn.

We believe that people who live in, visit and work in London need:

- a safe, secure London Underground
- open ticket offices
- more Tube staff, not fewer
- job opportunities for unemployed people and school-leavers

